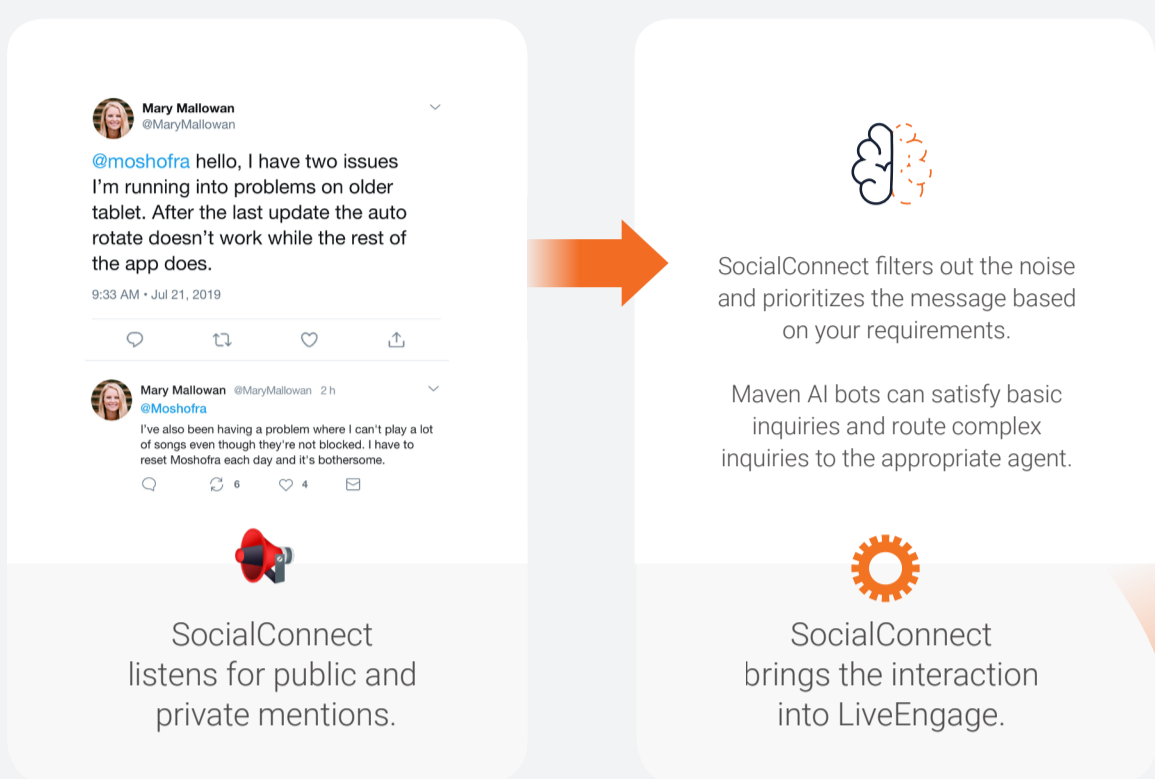
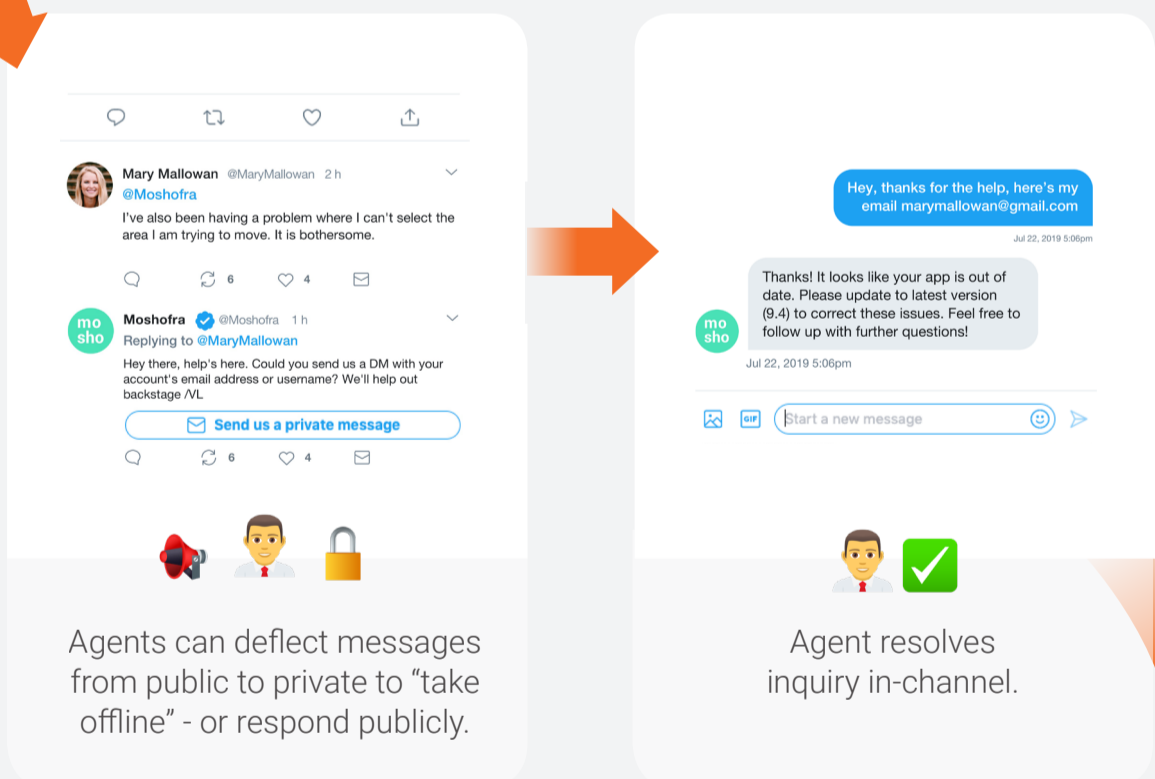


How does SocialConnect simplify social care?

Now you can handle social media interactions on LiveEngage as part of your one digital contact center: one system to manage, one set of KPIs to measure.



Agent receives message and customer context and manages the social interaction on the same dashboard they use for all interactions.



Social interactions go into your overall customer care reporting. Now, social media is a seamless care channel within your digital contact center.